Setting up Scrap Dragon for the new Michigan scrap law – NO ATM

As you know, Michigan has enacted a new law regulating the purchase of scrap metal that will take effect on July 1, 2014. You can view a copy of the final law here: <u>http://www.legislature.mi.gov/documents/2013-2014/publicact/pdf/2014-PA-0099.pdf</u>

If you have an ATM, then please see our instructions for setting up Scrap Dragon for the New Michigan scrap law – With ATM.

If you don't have an ATM, then you are limited to check payments only, some of which will have to be mailed to the customer.

SOFTWARE REQUIREMENTS

You will need Scrap Dragon version 8.1 and above. The latest Scrap Dragon update can be downloaded from <u>http://www.scrap-dragon.com/download.htm</u>. You will need our JPEGger imaging module.

HARDWARE REQUIREMENTS

You will need the following hardware:

- Driver's License Scanner or Camera we support the ScanShell 800 and the SnapShell
- Camera aimed at each scale
- Camera aimed at customer, usually at the pay window
- Optional Fingerprint Reader we support the Crossmatch and the Hamster Plus
- Optional Electronic Signature Pad we support the Topaz and the Wacom

Note that if you don't have a Fingerprint Reader you are required to get the thumbprint manually and if you don't have an Electronic Signature Pad you are required to get the customers signature on the ticket.

PROGRAM OPTIONS

In Back Office; Maintenance; Setup; Program Options; General Tab check the boxes for **Use Commodity Payment Rules** and choose either **Split Payables** or **Combine Payables**. If you choose to **Split Payables**, a ticket with both restricted and unrestricted items will be separated into amounts that must be paid by mail and amounts that can be paid immediately. If you choose to **Combine Payables**, a ticket with both restricted and unrestricted items will be paid by mail in total. You may want to wait until the last minute to choose to use Commodity Payment Rules.

On the Payments Tab, uncheck **Cash**. If you don't have a checking account set up to print checks from Scrap Dragon, contact our help desk for assistance in setting this up.

LOCAL COMPUTER OPTIONS

In Back Office; Maintenance; Setup; Local Computer Options; Modules Tab check the box to **Warn if Under 16.** Check the box to **Warn if no delivery vehicle**. If the station has a license scanner, also check the box **Prompt for ID image capture**.

| Scrap Buying Menu WAF | REHOUSE | Screen Timeout (0=none) | 0 |
|---------------------------|---------------------------------|---|---|
| Customer # C Company | ✓ Pay Tickets ✓ Warn if No Tare | Prompt for ID Image Capture Allow Manual Price Entry | Warn if No Certificate ✓ Warn if Under 16 ▼ |
| Default Commodity Weights | Warn if Weight Change | ☐ Tickets by Work Order ✓ Warn if no Delivery Vehicle | Check Do Not Buy List |

On the Scale Printing and Cashier Printing tabs, set up the appropriate forms to print. Local Computer options must be configured for each work station.

On the imaging tab, set up the cameras, signature pad and fingerprint as required. You will have the option of using stored fingerprints or capturing them on each transaction.

CUSTOMER FILE SETUP

In Customer Master File Maintenance on the Buy Tab make the following changes:

- Exempt Customers The new regulations do not apply to purchases from Industrial & Commercial accounts. For these customers, check the box Exempt from Payment Limitations.
- Default Pay Method Change the Default Pay Method for all customers to CHECK. A new
 program available for the user menu will allow you to make this change globally rather than
 change each customer individually. You may want to wait until the last minute to make this
 change.
- 3. Account Type Optionally, classify your customers as Industrial, Commercial and Retail
- 4. Pay Terms Make sure that the customer has a valid terms code for the batch check run to work.

We recommend setting customer #99999999 to inactive. This will prevent the use of the Quick Ticket. Tickets created for the generic **A Valued Customer** will not utilize the payment rules.

When collecting the customer's vehicle license plate at the scale as required by the law, we recommend also entering the make, model, color, and body style of the vehicle. This will make it easier to identify and retrieve the delivery vehicle on subsequent visits.

PAYMENT RULES

Make sure that Maintain Payment Rules is an option on your user menu. If not, it can be added in Back Office; Maintenance; Setup; Security (Users & Clearances). You will need to set up two payment rules for Michigan, **MI Restricted** and **MI Restricted Mail**. Set the rules up as follows:

| t Details | List Details |
|--|--|
| Rule Name | Rule Name |
| MI Restricted | MI Restricted Mail |
| F Pay By Cash or E2Cash Hold for days Maximum \$ Allowed 0.00 F Mail Only | Pay By Cash or EZCash Hold for days Maximum \$ Allowed " Mail Only |
| I ^{III} Pay By Check Hold for ☐ days ☐ Mail Only | IF Pay By Check Hold for IF Mail Only |
| Daily Purchase Limit Purchase Maximum 25 S | Daily Purchase Limit Purchase Maximum |
| C Do Not Buy more than Maximum Duy Excess with this payment rule (split) Buy All with this payment rule (no split) MI Restricted Mail | C Do Not Buy more than Maximum Dup Excess with this payment rule (split) Duy All with this payment rule (no split) |
| Prev Net Add Delete Ext | Default Pay By CHECK Save Ut |

DISCLAIMER TEXT

In order for the forms to print the correct information, you will need to set up disclaimer text. This text can print on the scale ticket, the cashier receipt and the signature pad. You will need 2 different disclaimer text message2. Message #1 is standard text that will appear on every ticket and must include the language required by law that the seller:

1. Is the owner of the material or authorized to sell it.

- 2. Is at least 16 years old.
- 3. Has not been convicted of a crime involving the theft, the conversion, or the sale of scrap metal.

Message #2 will only appear when a restricted item is on the ticket.



Note that other conditional disclaimer messages, such as EPA certifications regarding hazardous materials can also be set up here and configured to print for specific commodities.

MATERIAL TYPES

3 types of material have been designated as 'restricted' (our terminology):

- 1. Catalytic convertors (except for qualified sellers)
- 2. Air conditioners, evaporator coils or condensers, or parts of evaporator coils or condensers.
- 3. Copper wire, burned copper wire, copper pipe or copper fittings.

4 types of material have been designated as 'prohibited' (our terminology) except for authorized sellers:

- 1. Public fixtures
- 2. Articles clearly marked as belonging to someone else
- 3. Commemorative, decorative or other cemetery-related or apparently ceremonial article.
- 4. Silver alloy telecommunication battery with a threaded insert terminal connection.

COMMODITY SETUP

In Back Office; Master Files; Commodity; Commodity Master on the Commodity Pricing Tab for <u>each</u> restricted commodity that you buy, you will need to specify

- 1. The payment rule to use (choose the payment rule 'MI Restricted' from the drop down box)
- 2. The extra disclaimer text to use click on Choose Text and move the additional text message previously defined into the box on the right.

| | | | Choos | se Ext | ra Disclai | imer | Text | | | |
|----|----------------|-----|-------|--------|------------|------|-------------|-----|-------|---|
| ID | Description | Pad | Print | | | ID | Description | Pad | Print | |
| 2 | MI \$ by Mail | | Y | - | - 1 | 4 | | | | - |
| 3 | MI ATM Voucher | | Y | _ | _ | | | | | |
| 5 | | | | | I | | | | | |
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| | | | | | | | Save | Ca | ncel | |

When properly set up, the screen should look something like this:

| Commodity List | Commodity Se | | | | С | odit | odity Pricing | |
|--|------------------|--------------------------------------|--------------------|-----------------------------|-----------------|--------------------------|-----------------|-------------------------------|
| Commodity Code cu 1 | - | Autom | atic Tie | r Prices | To spe Enter | ecity a fi 0 as \$ ti | xed Ti b add | er Price: to Scale Price |
| Print Desc #1 Copper Scale Price 2.900 [Max Price [Payment Rule [MI Restricted iScrap ID] | LB • • d • | Min or | Quantity Weight | \$ to Add to Scale Price | | Tier Price \$ | * | Add Tier Delete Tier |
| Loyalty Reward Points | | Extra | Disclair | ner Text | | | | |
| Level 1 Points Unit | | ID Description 4 MI Check by Mail | | ion k by Mail | Pad | Print Print | • | Choose |
| Level 2 per | • | | | | | | | Text |
| | | | mal | | | | | - na |

PAYMENTS TO RETAIL CUSTOMERS

Cash payments are not allowed. Without an ATM, you will be able to make payments by Check, Direct Deposit, or Wire Transfer.

For Retail customers, **you will have to mail payments for the restricted items**, unless the purchase is for less than \$25 and the total restricted item purchases for the day are also less than \$25. If a purchase ticket includes both restricted and unrestricted items you will only have to mail the payment for the restricted items. For unrestricted items you can make payment on the spot by Check, Direct Deposit, or Wire Transfer. If you chose to split payments, **Scrap Dragon will automatically split the payment**

between amounts that can be paid immediately and those items that require payment by mail. Alternatively, you can configure Scrap Dragon to combine payments, in which case the entire ticket value would be paid by mail if the ticket contained any restricted items.

Scale Tickets that are generated during the day will indicate if an amount must be mailed. The balance of the ticket may be paid by check on the spot by the cashier. At the end of the day, you will run the Batch Check Run from your user menu. If you don't have this option on your user menu, it can be added in Back Office; Maintenance; Setup; Security (Users & clearances). The Batch Check Run will print both the check and a remittance advice that can be stuffed into a window envelope and mailed.

DOCUMENT PRINTING

You will be able to use any of our sample forms that are designed to work with the Variable Disclaimer Text, such as:

Thermal Scale ticket: Scale Tick Pts Disclaimer.frx Thermal Cashier Receipt: Cashier Wide Disclaimer.frx Laser Scale Ticket: laser ticket disclaimer.frx Laser Cashier Receipt: laser recpt disclaimer.frx Laser Remittance Advice: remit adv disclaimer.frx

We will also have MI specific versions of these forms where necessary. Contact the help desk for assistance in setting up your printing. If you are using a custom form(s) in your yard that we created, you will need to contact us to make the necessary modifications at no additional charge.

PAYMENTS TO INDUSTRIAL & COMMERCIAL CUSTOMERS

Cash payments are not allowed. Industrial & commercial accounts are not subject to the above payment restrictions. Payment can be by check, wire transfer, barter or trade or exchange of property. Payments can be mailed or paid immediately on the spot.

RECORD KEEPING AND IMAGES

In addition to all of the typical record keeping for each transaction, there are certain images that must be captured. An overhead image of the vehicle on the scale, an image of the material on the scale, and image of the face of the customer and a thumbprint. Also, you must have a scan of the customer's ID.

Since the law requires that some payments be mailed, there will be no opportunity to capture the picture of the customer, the thumbprint and the signature at payment time for tickets with only restricted items. This could be handled in 2 ways. First, you could capture the scan of the ID, the customer picture, the electronic thumbprint and the signature at the scale. These images can be captured with our Jpegger imaging module and the proper cameras, signature pad and thumbprint reader. Alternatively, you could hold those tickets at the scale and require the customer to go the pay window where the cashier could close the ticket, capturing the required images.

METAL THEFT DATABASE

You are required to subscribe to a metal theft internet-based database that tracks thefts of scrap metal, such as the ISRI Theft Alert System. You are further required to make available to your scale operators any theft alert or similar notice of metal theft. We have added a commodity messaging system that will allow you to easily comply with this provision of the law. Theft alerts that are received via e-mail or are posted on the internet can be cut and pasted into an alert message in Scrap Dragon which is assigned a display date range. Multiple commodities can then be associated with that alert message. The message will display for the scale operator whenever one of those commodities is purchased. To avoid an annoying message from popping up over and over, each operator can dismiss the message in which case it will not be displayed again for that operator for the rest of that day.

We recommend that you go to www.scraptheftalert.com and register as a user.

These are the setup screens for the alert:



This is what the scale operator sees:

