# NCR SelfServ™ 34

# Through-the-wall Full-Function ATM



# Increase customer satisfaction and loyalty with a broad range of ATM services

The NCR SelfServ 34 is an exterior through-the-wall or vestibule ATM designed for high transaction usage. The perfect ATM to deliver your complete self-service transaction set, it gives you the widest range of upgrade options as well as being designed to cope with severe weather conditions, helping you maximize your brand presence by increasing placement options.

# · Redefined availability

Real availability is about delivering the transactions that consumers want, where and when they need them. With new "self-healing" technology, easy-to-use service lead-through application, and front, rear and side service access, NCR SelfServ redefines availability.

# · Informed manageability

NCR SelfServ provides best-in-class data for network management. Clear visibility to configurations, software versions and the activity levels of each module, results in more accurate, timely management decisions and operational excellence.

#### Committed responsibility

Low-energy LED lighting, 25% less cabling and reduced requirements for on-site service visits are just some of the ways we've lowered the carbon footprint of each ATM. NCR SelfServ will be a valuable asset in achieving the environmental goals for your business.

# Intuitive usability

NCR SelfServ enables consumers, cash-in-transit companies, branch staff and service engineers to become experts after the very first use, resulting in better operational efficiency, staff utilization and consumer satisfaction.

# Intrinsic security

Incorporating a unique protected USB architecture and a range of antifraud and physical security solutions, NCR SelfServ reduces fraud risk and maintains the integrity of your self-service channel for you and your customers.



For more information, visit www.ncr.com, or email financial@ncr.com.



# **Key Features**

- Provides a broad range of services, such as bill payment, funds transfer, mobile phone top-up, couponing and vouchers and mini-statements
- PCI compliant Encrypting PIN Pad
- Cash acceptor with flexible deposit modules and recycling options
- 12.1" and 15" LCD touchscreen
- Card reader with built-in fraud prevention

# Why NCR?

With over 40 years of experience and knowledge, NCR is a leading global provider of payments, assisted- and self-service solutions. NCR has been the global number one manufacturer of ATMs for more than 22 consecutive years. We help our clients around the world improve their customer interactions, implement change quickly and proactively, and transform their businesses to become leaders and change agents. We can help you, too.

# **Technical Specifications**

#### PRODUCT DIMENSIONS

59.0" HFIGHT (1,498mm) WIDTH 30.4" (773mm) DFPTH

Standard sleeve 51.2"

(1.300mm)Short sleeve 46.7" (1,187mm)

WEIGHT

CEN L safe 1,936lbs (878kg) CEN III/IV safe 2,284lbs (1,036kg)

## **CONSUMER INTERFACE**

- Display Choice of 12.1" or 15" LCD, FDK or touchscreen, optional privacy filter, sunlight readable displays
- Keyboard EPP (PCI compliant), polycarbonate or stainless steel. Optional Alphanumeric kevboard
- Card Reader Smart Dip, IMCRW with Smart option, HiCo
- Integrated Media Entry and Exit Indicators (MEEI)
- · Audio Optional high quality public audio and/or sound jack with volume control
- Advert panel Standard or enhanced with backlight
- Barcode Reader 2D Barcode supports both 1D and 2D documents

## **DISPENSER**

· 2-4 cassettes, bunch presenter, retract and purge capability

Dual dispense 2x4 (8 cassettes)

#### **DEPOSIT TECHNOLOGY**

- · Intelligent Cash Deposit and Recycling. Options - Choice of Cash Acceptors and Recycler. Accepts and validates up to 200 new notes per transaction\*
- Supports multi-currency deposit, remote download of templates
- Intelligent Check Deposit Scalable check deposit (up to 30 checks in a single bunch)
- Envelope Depository/Dispenser
- Coin Processing Optional coin dispense

### **PRINTERS**

- Receipt Printer 80mm 203dpi graphics thermal printer. Options - retract and capture, dual color, dual roll and/or 2ST (two-sided printing)
- Journal Printer 80mm 203dpi graphics thermal printer
- Statement Printer 80 column thermal printer with document capture and 2ST
- Passbook Printer Page-turning passbook for horizontally stitched books

## **SECURITY**

• USB Protection and Parts Validation. Options - Fraudulent Device Inhibitor, Enhanced Card Drive, Ink-staining, SolidCore for APTRA™, Camera NTSC, PAL or third party

- Uninterruptible Power Supply (UPS)
- Safes CEN L, CEN 1, CEN III, CEN IV

#### **SERVICING**

- 10.4" (264mm) LCD Graphical Operator Panel (rear load only)
- Front, rear and side service

#### **OPERATING PLATFORM**

- Intel® Conroe L440 2.0GHz 512MB - 2GB
- Core™ 2 Duo 2.13GHz 2GB
- 80GB or 160GB hard drive
- DVD and floppy disc drives

#### **SOFTWARE**

- Windows® XP Pro
- XFS 4.05 or later
- APTRA software suite

# **ADDITIONAL FEATURES**

- Biometrics ready
- · Contactless ready
- \* Dependent upon currency, note quality and deposit module used



Experience a new world of interaction

NCR SelfServ 34

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