

Dual Cash Dispenser Functionality

ATM dual dispenses are configured as Primary and Secondary. Looking at the ATM from the safe or rear, the Self-Serve ATM (SS34) Primary is defaulted to the left. The Primary side should be loaded with enough cash to manage the entire cycle – “CUT to CUT” the Second side is a redundant backup and should be loaded to manage the time frame from when the first side goes out until it can be brought back in service. The more cash the larger repair window. Place a tag on the Primary dispenser and instruct the cash supplier to load it for production.

The ATM has 4 logical cassettes and the firmware will dispense from whatever side is able to dispense the notes. If you are out of \$1's in the Primary side and it is dispensing from the 2nd side, a request for an amount ending in \$0 or \$5 will still come from the Primary side. If you are out of \$1's in the Primary side and \$5's in the 2nd side and need \$6 it will error and EZcash will manage the transaction by requesting a different note request i.e.; @6 \$1s. This switching back and forth is error handling and should only be used to deal with a jam or out of note situation in a redundant matter. The system is more likely to fail when trying to use both sides in production.

Primary Cash Dispenser Secondary Cash Dispenser (Back Up)



Current release of NDC supports two dispenser as 4 logical cassette types that are used as Primary and Secondary dispenser when dispensing any bill mix of cassette types.