

EZcash Installation & Scope of Project

Installation

Site Preparation

An appropriate site should be chosen for the ATM. TranAct recommends the walk up, rear load, through the wall ATM's for scrap yards but lobby front load units are sometimes needed. Drive up ATM's are not practical in the scrap environment because of the difference in the height of the vehicles. Walk up ATM's are rated for outdoor customer access. They can be installed in a prefabricated building away from your main building or through a wall opening in your existing building. Traffic flow and customer safety should be considerations when choosing a site for an ATM.

The ATM

The inside of the ATM requires a controlled environment (heating and air-conditioning). Electrical power clean (isolated circuit) 110 Volt 20 AMP circuit. The typical size of an ATM inside the building is about three foot square depending on the model. To allow for servicing and safe door swing you will need approximately six foot square

Scope of Work

TranAct to Provide:

Specifications for the contractor who provides the wall opening, cabling, & electrical connections.
Training on ATM first-line maintenance and system usage.
Armored car vendor procedures and balancing cards.
Payment System Hardware
Payment System Software
TranAct will provide support throughout the installation.

Customer to Provide:

A location for the Hardware ATM and ATM Computer opening & finishes ATM rigging (installation of the ATM on-site), computer system MS-SQL Server Power clean 110 Volt 20 AMP and cabling per TranActs specifications
Link for TranAct support
Security and exterior lighting
Interface with existing scale software
all expenses associated with the install

First Line Maintenance

First line maintenance includes adding paper, clearing jams, and anything less than actual repair of the ATM. They have access to the safe.

TranAct offers training on first line maintenance and a concise manual for routine maintenance items. Yard personnel on-site share first line maintenance responsibilities with the armored car service company. Your armored car company usually has the only access to the safe.

Second Line Maintenance

Second line maintenance is for repair of the ATM and includes parts, labor and travel. National ATM service company's include NCR and Bancsource. There is also a national network of regional service company's and brokers that share resources, training and parts. First line maintenance depending on what is available in your area can be handled by either your cash supplier or your 2nd line maintenance company.

Cash Replenishment

Cash replenishment is usually handled through armored car service. The two national armored car companies are; Loomis Fargo and Brinks. Quality of service by the national armored car companies differs by geographic area. It may be necessary to contract a local armored car company to insure a faster response time. TranAct and your financial institution can help to recommend the best service in your area. Some armored car companies offer all 3 services (cash, first line and 2nd line. Examples include Pendum, Shields and ANI. This offers a unique advantage allowing for one source for service. When 2 companies are involved, the relationship falls into the following categories. If the armored car company does first line maintenance then a meet would have to be scheduled for 2nd line support so the safe can be opened. If the 2nd line provider does the first line maintenance then a shared liability agreement between the two companies allows access to the safe for both. The shared liability is facilitated by and electronic.

Armored car companies have different requirements as to the way that cash is handled and the requirements for locks on the ATM.

TranAct ATM's come configured with four cash cassettes (doubled with the redundant dispenser to 8) that will hold any denomination typically we use \$50's or \$100's, \$20's, \$5's, and \$1's. Each cassette can hold approximately 2000 bills. You have options as to how your armored car company handles the cash. We recommend a cash swap where you would start with the same amount at each drop. Depending on the vendors requirements they can load and count cash at the ATM or you can purchase extra cash cassettes which allows loading at the vault. Your armored car company would then exchange the cassettes at the ATM and residual cash is deposited in your bank account.

ATM's have 3 types of locks; combination, combination key, and Kaba-Mas electronic locks where the magnetic key keeps record of who opened the ATM. TranAct's new ATM's are ordered with Kaba-Mas locks standard.

TranAct provides armored car balancing procedures with ATM balancing cards for data entry and balancing at the ATM.

"The success of any ATM implementation and ongoing use rely on the relationship with your local vendors and willingness to take ownership of the device."